

# WNCC Corporate Zoom Licenses

## Frequently Asked Questions

**? Have questions that are not answered in this document?**

**A** Email them to Dan Pezet - [dpezet@wnccumc.org](mailto:dpezet@wnccumc.org)

**? How much do Conference Zoom Licenses cost?**

**A** These Zoom accounts are regularly \$240/year, so we are excited to offer these negotiated prices:

- We are offering one license to the first 500 churches that request it for \$60/year.
- Additional licenses are \$120/year (No limit!)

**? Do we have to accept a Zoom Grant to participate in the Corporate Licenses?**

**A** No, if your church can comfortably afford the discounted price of \$120/year, do not check the grant license when registering. That will make more grants available for churches that could use a financial boost during this difficult time.

**? I have an account I already own and pay for. How do I transfer it?**

**A** Simply fill out the registration form, and enter the email of your account in the box that says, "Enter a different email address below for each license requested above." Within two business days, you will receive an invitation to join the WNCC account. When you accept the invitation, your existing account will become linked to the WNCC account, and Zoom will automatically credit you for any remaining subscription fees you had on your previous account. Make sure to log in and check your settings, especially for HD, Live Streaming, and Private Room ID.

**? If I link my existing account to the conference, will I lose my account?**

**A** Your account will always stay your account. We can disassociate your account from the conference account at any time.

**? When transferring an existing account, it says I may have fewer privileges than before. What does that mean?**

**A** We set up your WNCC account to give you full control of all your user settings just as before (and for many users there will be even more options because these are corporate licenses). The difference will be that you will not have any of the billing options or the ability to add other users to your account. You will need to go through the conference to add users and handle billing issues.

**? Is there a limit to how many Zoom accounts my church may have?**

**A** We offer one matching grant license (\$60/year) per church and your church can sign up for as many discounted licenses as you would like (\$120/year).

**? Is there a grant available to help with the cost of Zoom?**

**A** Yes! Our Church Vitality Team is offering a grant to further reduce the cost to our churches. We are offering 500 matching grants (limit one per church) which will reduce the cost of Zoom to \$60 per year.

**? What if I already have a Zoom account?**

**A** Your existing Zoom account will transfer into our corporate account. You will keep your username, password, personal room ID, everything! If you have a paid subscription, Zoom will reimburse a prorated amount to your original purchase method.

**? Will my settings stay the same if I transfer an existing account into the corporate account?**

**A** Your username and password will definitely stay the same. All of your settings should also stay the same, but because of Zoom security settings, we recommend that you go through your settings to ensure that room ID, waiting rooms, room passwords, High Definition, and live streaming are activated on your account as desired.

**? I am moving from one church to another and the Zoom account is on my email. What do I do?**

**A** Your sending church will need to register for a new conference zoom account using the [form on the conference website](#). You may register your email for your receiving church or use the form to create a new account.

**? What features are included in our Corporate Licenses?**

**A** The main feature is hosting up to 300 participants per Zoom call for an unlimited amount of time and unlimited number of meetings. Other features include: Cloud recording, automatic transcription, chat, polls, breakout rooms, streaming (including Facebook Live), dial in numbers, and did I mention up to 300 people? That's some incredible, Jesus-sharing power!

**? Do you offer Zoom Webinar?**

**A** Zoom Webinar is not included in the standard conference licenses. We could add it to your account for you at cost.

**? How do I pay for Zoom Licenses?**

**A** When signing up via the conference registration form, you will be asked to pay by credit card.